

2023-2028 Strategic Plan

VISION

All people have the opportunity to achieve their greatest potential for being healthy.

MISSION

To eliminate health disparities in Rhode Island and beyond.

VALUES

We are a center for public health **innovation**. Big public health and social challenges require bold solutions.

We commit to **evidence-based** clinical care and public health practice.

We believe that everyone deserves **access** to high quality medical care.

We are committed to serving **vulnerable people** who experience health disparities.

We respond with **urgency** to public health emergencies that affect the community.

We **bridge** interventions addressing the social determinants of health with clinical service delivery.

We **build** the scientific evidence **base** for our innovative public health solutions.

We leverage research and data to advance health equity.

We strive for **excellence** in everything we do.

IMPACT OBJECTIVES

1. Expand Clinical Services and Clinical Programs

- Construct a new building for Open Door Health to accommodate our growth
- Decide whether ODH should remain an independent community based clinic or move towards becoming a federally qualified health center or look-alike
- Provide new clinical services
- Expand our research funding and scientific publications related to public health innovations at ODH

2. Create Exceptional, Evidence-Based Public Health Programs that Serve Diverse Communities and Respond to the SDOH

- Expand the type of integrated scientific and policy work demonstrated by Food on the Move with other programs
- Integrate some of our public health programs with clinical service delivery
- Explore additional opportunities to reduce disparities based on race, ethnicity, sexual orientation, gender identity, or age
- Continue to develop programs that address social determinants of health
- Explore harm reduction programs

3. Establish a New Research Center

- Develop a formal research center at RIPHI
- Formalize a community-informed protocol to choose among grant and partner opportunities

4. Lead Public Health Advocacy and Policy Initiatives

- Develop a more formalized, structured process to select policy priorities
- Undertake future advocacy and policy topics that align with RIPHI's strategy, mission, and values

5. Train the Public Health and Clinical Workforce

- Develop formal infrastructure to train the clinical and public health workforce
- Pursue additional grants to allow RIPHI to provide experiential learning opportunities for students from the health professions
- Train medical providers and public health professionals through formal educational training programs
- Explore opportunities to prepare nurses, in response to the industry's severe shortage

6. Educate the Public About Important Public Health Issues

- Cultivate relationships with elected officials, health institutions, and the public
- Serve as a reliable and trusted source of public health and clinical information
- Explore production of an annual report (in writing or through an in-person event) on the state of public health in Rhode Island
- Develop mass communications vehicles, such as a public health podcast, to intentionally focus on issues of public health importance
- Develop materials and communications in languages other than English

ORGANIZATIONAL STRATEGIES

1. Expand Our Physical Space to Accommodate Our Growth

Acquire or develop a new building with clinical and administrative space.

2. Enhance Fundraising and Advancement

- Build a robust and active individual philanthropy program by developing new donors, re-engaging former/lapsed donors, and converting prospects.
- Engage the board in the organization's fundraising activities.
- Develop and implement an estimated \$5-million capital campaign to support the new building.
- Identify more philanthropic foundations whose missions align with RIPHI.
- Maintain RIPHI's visibility as the premier non-profit organization focused on public health.
- Elevate our regional and national profile.

3. Ensure that Organizational Infrastructure and Capacity Match Organizational Impact

- Complete review of job descriptions to ensure full compliance with new labor laws
- Build out a robust HR infrastructure that can ensure ongoing legal compliance and support for existing employees and new hires
- Establish an internal performance management system that supports both organizational needs and employees' growth
- Create a professional development program that provides staff with opportunities related to their roles, organizational competencies, and the field

4. Nurture a Culture of Diversity and Inclusion

- Increase diversity of board, executive leadership, and providers
- Maintain a diverse staff team that reflects the community we serve
- Develop a core curriculum of relevant educational opportunities for all-staff